


# Provider Portal Instructions

User ID: \_\_\_\_\_ Password: \_\_\_\_\_

- Go To [www.carlsbadimaging.com](http://www.carlsbadimaging.com) or [www.imperialcountyradiology.com](http://www.imperialcountyradiology.com)
- Click on **PHYSICIAN'S PORTAL, IMAGES & REPORTS** ➔
- Enter your portal userID and password and click "sign on"

## #1 How to search for patient exams and PRINT patient reports

- Click on the **Binoculars icon**  under the **Patient Name** column
- Enter your patient's **FIRST and LAST name** in the designated boxes
- **SELECT**  **\*\*DO NOT SELECT** ➔
- Find your patient's exam, click on "**Final**" in the status column to view the report.
- Click "**Print Friendly**" to print the report.

## #2 How to search for exams **OLDER** than 6 months

- Click on the blue
- **UN-CHECK** the box next to  newer/younger than
- **SELECT**  **\*\*DO NOT SELECT** ➔
- Continue to search for your patient from #1

## #3 Viewing Patient Images

- **Viewer must be downloaded before viewing patient imaging.** Please install the viewer by clicking the "**Download Viewer**" button located in the top, right corner of the page and follow the prompts
- After searching for your patient, **click on your patient's name to view the images.**
- If a yellow and white toolbar pops up on the bottom of the page, click "**Open**"

## Disclaimer

➤ **As a health care provider, I agree and understand that:**

1. I must keep my login information confidential
2. I must follow HIPAA regulations by accessing ONLY the records of my patient(s)
3. I agree to ONLY view images and reports that are in "FINAL" status.
4. I will NOT view images and reports that are in "Unviewed" or "Ordered" or "Preliminary" status

Provider Name & Signature \_\_\_\_\_ Date \_\_\_\_\_

**Please fax to (760)720-9563 once the disclaimer has been signed. Thank you.**