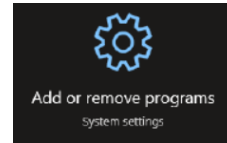
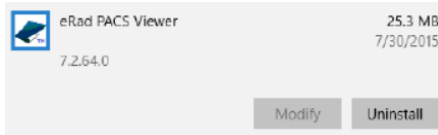


Image Viewer Upgrade

Removal of OLD Viewer




- Go to **“add/remove programs”** in Windows System settings
- In the **“Apps and Features”** listing, look for **“eRad PACS Viewer”** and click **“Uninstall”**



- Follow the prompts for the removal and uninstallation of the application.
- If prompted to **“clear cache”** click **“OK”**.
- Upon completion, restart the PC.
- Sign back into the **PHYSICIAN'S PORTAL, IMAGES & REPORTS** ➔

Viewing Patient Images by downloading the NEW viewer

- **The NEW viewer can be downloaded before viewing patient imaging.** Please install the viewer by clicking your name on the top right of the page, then click on **“Download Desktop Apps”**  from the drop down.
- Open the download executable and follow the installation instructions.
- After searching for your patient, **click on your patient's name to view the images.**
- If a yellow and white toolbar pops up on the bottom of the page, click **“Open”**